

**HEALTH SOCIAL CARE AND WELLBEING SCRUTINY COMMITTEE –
 13TH MAY 2014**

**SUBJECT: ROTA VISITS BY MEMBERS TO SOCIAL SERVICES
 ESTABLISHMENTS: 1 JULY 2013 – 31 DECEMBER 2013**

REPORT BY: CORPORATE DIRECTOR SOCIAL SERVICES

1. PURPOSE OF REPORT

1.1 To provide the Scrutiny Committee with information on rota visits by Members to Social Services establishments between 1st July and 31st December 2013.

2. SUMMARY

2.1 The report and tables provided give details of the establishments visited for the period July to December 2013.

TABLE 1

	July – Sept 2013		October – December 2013	
Total numbers of Members presently on rota and required to visit within each quarter	10	100%	15	100%
Total number of establishments to be visited during each quarter	22	100%	25	100%
<i>Total number of Members who completed visits</i>	4	40%	6	40%
<i>Total number of establishments visited</i>	12	55%	12	48%

2.2 Following the Rota Visits training event on the 10th October 2013 it is pleasing to note that the number of Members registered to undertake visits has increased from 10 to 15. However, during the period October to December only 6 Members actually completed their visits.

3. LINKS TO STRATEGY

3.1 To ensure that establishments, facilities and accommodation meet the needs of the Directorate and service users.

4. THE REPORT

4.1 TABLE 2: Members Visits during July – Sept 2013

Establishment	Visited By	Date of Visit	Report Received	Reply Sent
Ty Iscoed Home for the Elderly	Cllr Alan Higgs	21/08/13	21/08/13	03/09/13
Springfield Community Resource Centre	Cllr Alan Higgs	21/08/13	21/08/13	03/09/13
Beatrice Webb Home for the Elderly	Cllr Sean Morgan	05/08/13	05/08/13	20/08/13
Montclair Residential Home	Cllr Sean Morgan	05/08/13	05/08/13	20/08/13
Ty Gwilym Residential Home	Cllr Judith Pritchard	17/09/13	24/09/13	13/11/13
Pentrebane Centre	Cllr Alan Angel	16/09/13	19/09/13	02/10/13
Caerphilly Day Centre	Cllr Alan Angel	16/09/13	19/09/13	02/10/13
Min-Y-Mynydd Home for the Elderly	Cllr Alan Angel	19/09/13	19/09/13	30/10/13
Heol Aneurin Children's Home	Cllr Judith Pritchard	16/09/13	20/09/13	02/10/13
Castle View Home for the Elderly	Cllr Judith Pritchard	16/09/13	20/09/13	13/11/13
Ty Clyd Home for the Elderly	Cllr Judith Pritchard	17/09/13	20/09/13	30/10/13
Gwerin Day Services	Cllr Alan Angel	19/09/13	19/09/13	04/11/13

4.2 Units not visited by Members during July - September: -

Brooklands Adult Training Centre, Oaklands Day Centre, Markham Resource Centre, Retirement Resource Base, Brodawel Resource Centre, Brondeg Day Centre, 14 Graig Road Residential Care, Ystrad Mynach Day Centre, Twyn Carn Day Centre, Hafod Deg Day Centre.

4.3 TABLE 3: Members Visits during October – December 2013

Establishment	Visited By	Date of Visit	Report Received	Reply Sent
Brooklands Resource Base	Cllr Alan Higgs	19.12.13	20.12.13	07.01.14
Markham Resource Centre	Cllr Leon Gardiner	06.01.14	13.01.14	16.01.14
Retirement Project	Cllr Alan Angel	21.11.13	25.11.13	26.11.13
Brodawel Resource Centre	Cllr Alan Angel	25.11.13	25.11.13	26.11.13
Beatrice Webb Residential Home for the Older People	Cllr Gary Johnston	06.12.13	12.12.13	12.12.13
Brondeg Day Centre	Cllr Gary Johnston	06.12.13	16.12.13	16.12.13
Montclair Residential Respite Care	Cllr Phyl Griffiths	12.12.13	20.12.13	23.12.13
Blackwood Resource Centre	Cllr Phyl Griffiths	17.12.13	20.12.13	07.01.14
Twyn Carn Day Centre	Cllr Alan Higgs	19.12.13	20.12.13	16.01.14
Sirhowy Crafts	Cllr Judith Pritchard	09.12.13	12.12.13	12.12.13
Blackberry Catering	Cllr Judith Pritchard	09.12.13	12.12.13	12.12.13
Pont Woodcraft	Cllr Judith Pritchard	09.12.13	12.12.13	12.12.13

4.4 Units not visited by Members during October – December 2013: -

Ty Iscoed Residential Home, Springfield Community Resource Centre, Oaklands Day Centre, Ebenezer Resource Centre, Ty Gwilym Residential Respite Care, Caerphilly Day Centre, Min-y-Mynydd Resource Centre, Tŷ Ni Chidrens Home, Castle View Residential Home, Ty Clyd Residential Home, Gwerin Resource Base, 14 Graig Road Residential Care, Ystrad Mynach Resource Base.

4.5 The following is a sample of comments made by Members for the visits undertaken: -

- 4.5.1 One Member commented “a lovely clean and homely environment which feels like a family home”.
- 4.5.2 Another Member commented “excellent atmosphere, service-users very engaged in making a range of items for sale”.
- 4.5.3 One Member commented “there was a good selection of activities and a good relationship with staff, all very happy”.
- 4.5.4 One Member commented “residents are happy with the meals and ongoing maintenance is kept the home up to a good standard”.
- 4.5.5 One Member observed there was a priority to look at the outside lift. The Facilities Team advised that the works were due to proceed.
- 4.5.6 Another Member stated that there was a need to look at the boiler at one establishment. Facilities have advised that the heating control system is being upgraded by our Energy Team.
- 4.5.7 At one establishment it was noted that the kitchen was due for renewal and other parts in need of upgrade. Facilities advised of the date of the kitchen refurbishment and that work had already commenced with regards to the decoration on the upstairs and landing area.

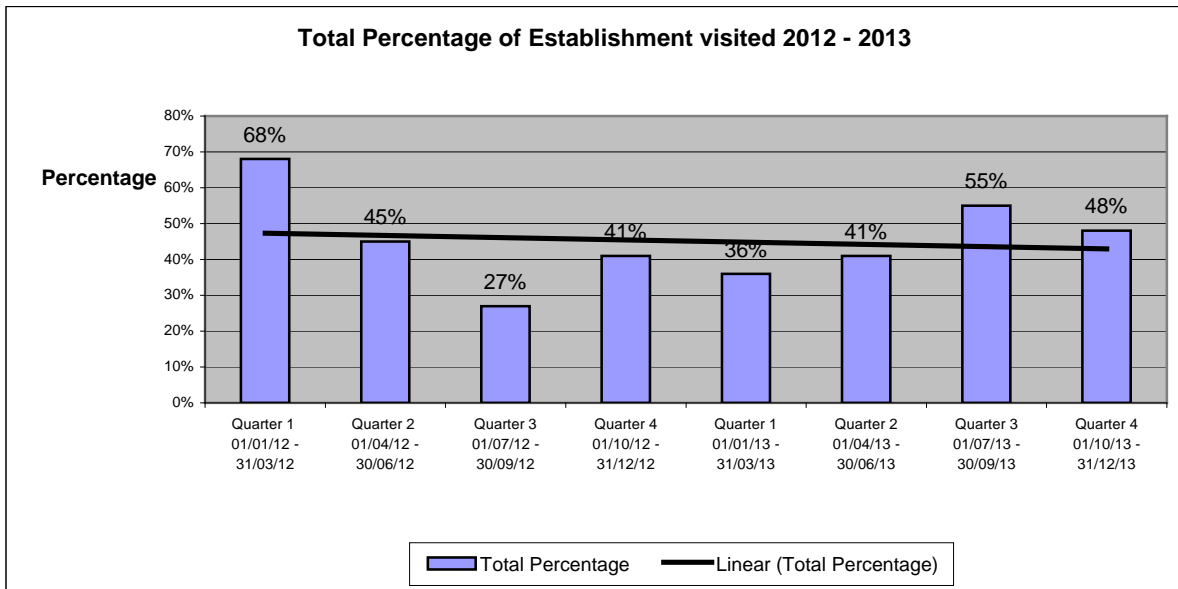
4.6 For comparison, the rota visits completed in 2012 and 2013 are shown below: -

Completed visits for 2012

1 January – 31 March ‘12	1 April – 30 June ‘12	1 July – 30 September ‘12	1 October – 31 December ‘12
68%	45%	27%	41%

Completed visits for 2013

1 January – 31 March ‘13	1 April – 30 June ‘13	1 July – 30 September ‘13	1 October – 31 December ‘13
36%	41%	55%	48%



4.7 Members will note from the above graph that there has been a marginal improvement in the number of visits undertaken in recent months.

5. EQUALITIES IMPLICATIONS

5.1 This report is for information purposes only so the Council's Equalities Impact Assessment (EqIA) process does not need to be applied.

6. FINANCIAL IMPLICATIONS

6.1 There are no financial implications arising from this report.

7. PERSONNEL IMPLICATIONS

7.1 There are no personnel implications.

8. CONSULTATIONS

8.1 There are no consultation responses that have not been reflected in this report.

9. RECOMMENDATIONS

9.1 Members are asked to prioritise visits to those establishments that have not received a visit in the last quarter.

9.2 Members are requested to consider completing their scheduled rota visits as soon as the relevant documentation of scheduled visits for a specific quarter has been received.

10. REASONS FOR THE RECOMMENDATIONS

10.1 To provide Members with an update on their work in visiting Social Services establishments.

11. STATUTORY POWER

11.1 None.

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Cllr L Ackerman, Chair of HSC&WB Scrutiny Committee
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